

Dear customers,

Thank you for using the Internet Banking (“the Service”) provided by Investbank JSC (“the Bank”).

In connection with the requirements of the European and local legislation and in order to ensure a higher security level, Investbank JSC implements additional means for identifying clients when using the Internet Banking service.

In the light of the foregoing, after 14.09. 2019, every customer must have a mobile number registered with the Bank, through which he / she will receive one-time identification codes when using the Service.

Customers who do not have a registered mobile number may submit the application form for this purpose at a Bank’s office that is more convenient for them.

For more information, please contact our Customer Service Center on 0700 12 555 / for Vivacom subscribers at the cost of one city call from all over the country /as well as on the short number 17 555 / for subscribers of mobile operators at a price according to their tariff plan /.

Best regards,
INVESTBANK Team